



Arlington Neighborhood Village
Making Arlington your home for a lifetime

Broader Reach and Deeper Connections

In 2017, ANV is brightening the lives of more than 200 members and providing rewarding service opportunities to nearly 200 volunteers. We have been thrilled with a member renewal rate of over 95% and we continue to hear that ANV is truly changing lives. This year, ANV is introducing new services and new opportunities to be healthy, stay fit, and enjoy new friends in our community. We are enriched by members and volunteers representing many cultures and ethnic backgrounds. While the numbers on these pages tell a story of continued growth and impressive service, ANV's most important impact comes from our individual experiences and deepening connections.

2017 Milestones and More

Here's what ANV is doing with your help:

200

For the first time in its history, ANV has more than 200 active members, supported by nearly 200 volunteers

1,400

member service requests were fulfilled between January and July, with volume increasing 35% from the first quarter to the second

2,500

hours of social and educational activities enjoyed by ANV members, volunteers, and friends

\$10,000

in new funding received from 2 foundations, as ANV works to strengthen its fundraising capacity



Ten Board members – three additional Board Members joined ANV in January



Dominion Power's Virginia Williams demonstrated energy saving kits with ANV coffee and conversation group in March at Whole Foods in Pentagon City.



ANV friends Elise Burns, Susan Jung, and Anne Webb took a photo op with County Board Member John Vihstadt during the Rosslyn public art walk in August.



Arlington Neighborhood Village is serving the needs of older Arlington residents who want to live safely and independently in their homes, and remain engaged in the community. We know we're on the right track because:

Member Growth

2015	144 members
2016	183 members
2017 YTD	203 members

Members range in age from 57 to 97 years old and live in neighborhoods throughout Arlington County.

Services Provided

2015	1,040
2016	1,524
2017 YTD	1,403

"Since ANV opened its doors in 2014, over 95% of our members have renewed their memberships."

How Do I Join ANV?

If you are 55 or older and live in Arlington County, you are eligible to join, either as a Full Member or an Associate Member.

Full membership entitles you to take part in all programs and social activities and to receive services, if volunteers are available:

- Daily check-in
- Transportation
- Friendly visitor, walking buddy
- Home modification assessment
- Errands
- Technology assistance
- Occasional yard care
- Simple home repair
- Home checks

Programs and services available to Associate and Full Members include:

- Social gatherings, outings, educational activities
- Help identifying county-provided services
- Health and wellness seminars and services
- Discounted Lifeline Emergency Response System
- Arlington County regular 55+ Program Pass
- Subscription to Washington Consumers' CHECKBOOK
- Home Care service referral (NEW!)

For more information, call the ANV Office (703) 509-8057 or fill out an application on the ANV website, www.arlnvil.org/join.

Members Say...

"ANV is incredible. For a reasonable annual fee, they have been a valuable resource for my mother. ANV volunteers have been kind and responsive in helping her handle a wide variety of tasks, from diagnosing appliance issues, to trimming hedges, to being available to transport her to-and-from doctor visits when my schedule makes it difficult for me to be there. They can do it all. I highly recommend this great organization and can't thank them enough for everything they've done for Mom."

Andy Shea, son of ANV member



Volunteers Susan Jung, Beverly Cannizzaro, Mary Lee Byrd and Marcia Diamond (not pictured) led Stay Active & Independent for Life (SAIL) sessions to help ANV members prevent falls and gain strength.

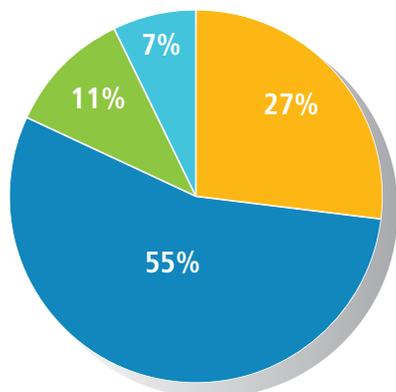


Lifelong Arlington resident, Denise Bruner, M.D., gave healthy tips to ANV's coffee and conversation in April at the Westover Market.



ANV Finances

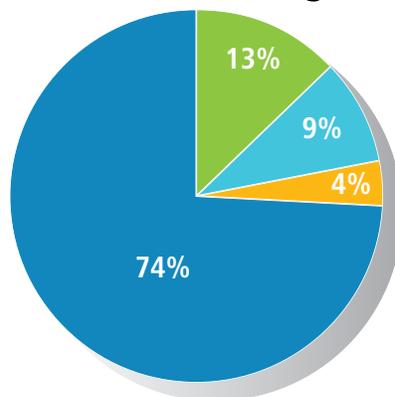
2016 Revenue



\$113,000 Actual

- Member Fees Paid - \$62,000 - 55%
- General Fund Donations - \$13,000 - 11%
- Financial Aid Donations - \$8,000 - 7%
- Arlington County Nonrecurring - \$30,000 - 27%

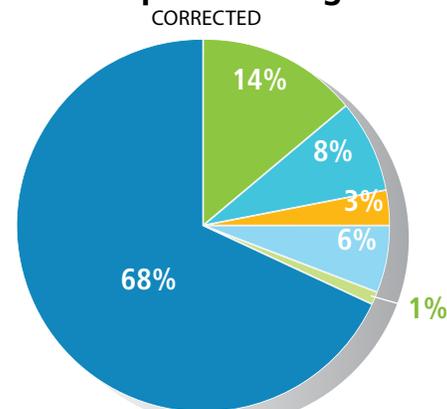
2017 Revenue Budgeted



\$110,000 Budget

- Member Fees Paid - \$81,000 - 74%
- General Fund Donations - \$14,500 - 13%
- Financial Aid Donations - \$9,500 - 9%
- Grants - \$5,000 - 4%

2017 Expenses Budgeted



\$119,000 Budget

- Paid Staff - \$81,000 - 68%
- Office & Organization - \$17,000 - 14%
- Member Services and Events - \$10,000 - 8%
- Volunteers - \$3,500 - 3%
- Marketing and Other - \$6,500 - 6%
- Fundraising - \$1,000 - 1%

You may help by giving to either of our two ANV Funds:

- General Fund.** Your dollars will be used where they are most needed. The General Fund ensures ANV's viability and supplements member fees, which do not cover all expenses. ANV's costs are low because it is primarily volunteer-driven: our officers and directors are volunteers, and volunteers provide services to members, organize events and programs, conduct outreach, and handle much of membership and volunteer coordination. ANV's modest budget includes the cost of two part-time professional staff, background checks and insurance for ANV volunteers, and the costs of running a small office.

Your support of ANV's General Fund will enable us to continue our success and expand our programs and services.

- Financial Aid Fund.** Your contributions will directly assist those who might not otherwise be able to join ANV for financial reasons. ANV's annual membership fee for one person is \$500. The fee for each additional member in a household is \$250. For individuals reporting income of up to approximately \$38,000 a year, the annual ANV membership fee is \$100; for couples reporting income of up to \$43,700 a year, the annual ANV fee is \$150.

The Financial Aid Fund makes up the difference. ANV currently provides financial aid for about 16% of our full memberships and we are actively working to diversify our funding sources to make sure we are able to reliably offer assistance to all who need it.

How Can I Donate?

Please consider ANV as you make your estate plans and honor friends and family members. If you shop online, you may select ANV to receive a portion of your purchases through the Amazon.com "SMILE" program.

ANV is a not-for-profit 501 (c)(3) tax-exempt organization. Donations can be treated as charitable contributions and may be tax-deductible.

We welcome financial gifts at www.arlnvil.org/donate or call the ANV Office (703) 509-8057.



More than 80 volunteers were the "stars" of ANV's volunteer appreciation brunch in April. Everyone enjoyed conversation, tasty food, and door prizes.



Volunteer Gary Eiserman and ANV member Bill Neikirk stroll around Bill's neighborhood each week. Friendly visitors and walking buddies are among ANV's most popular services.



Michael Raizin shows a new office volunteer how we make the magic happen!

Light Up Someone's Life....

"I became a volunteer shortly after the Village was established. My "friendly visits" have been extremely rewarding and helpful to those I've visited. I've met authors, lawyers, economists, educators, and just plain folk like me. It's fun honing my computer skills and I'm starting to publish the twice-monthly ANV Events email. At 70, I still enjoy helping people and will continue as long as I'm able. I will probably become an ANV member myself in the future, and I hope the volunteers who help me will have as much fun as I am having."

Jill Garzone – ANV Volunteer

ANV Officers and Directors 2017

- Anita Wallgren – President
- Donna Pastore – Vice President
- Charles King – Treasurer
- Elise Burns – Secretary
- Brenda Cox – Director
- William Gainer – Director
- Danny Guenther – Director
- Maureen Markham – Director
- Peter Olivere – Director
- Caroline Wertz – Director

Michelle Brydges – Executive Director



ANV Office
 2666 Military Road
 Arlington, VA 22207
 (703) 509-8057 • www.arlnvil.org
ANV is a non-profit 501(c)(3) organization.

How Do I Volunteer?

ANV welcomes adult volunteers of all ages. Just fill out a volunteer application on our website, www.arlnvil.org/volunteer — we will help match you to opportunities suited to your preferences, schedule, and skills. You'll receive the training you need. If you will deliver services directly to members, an independent company will conduct a criminal background check. If you are volunteering to provide transportation, your driving record will also be checked. Join us today!